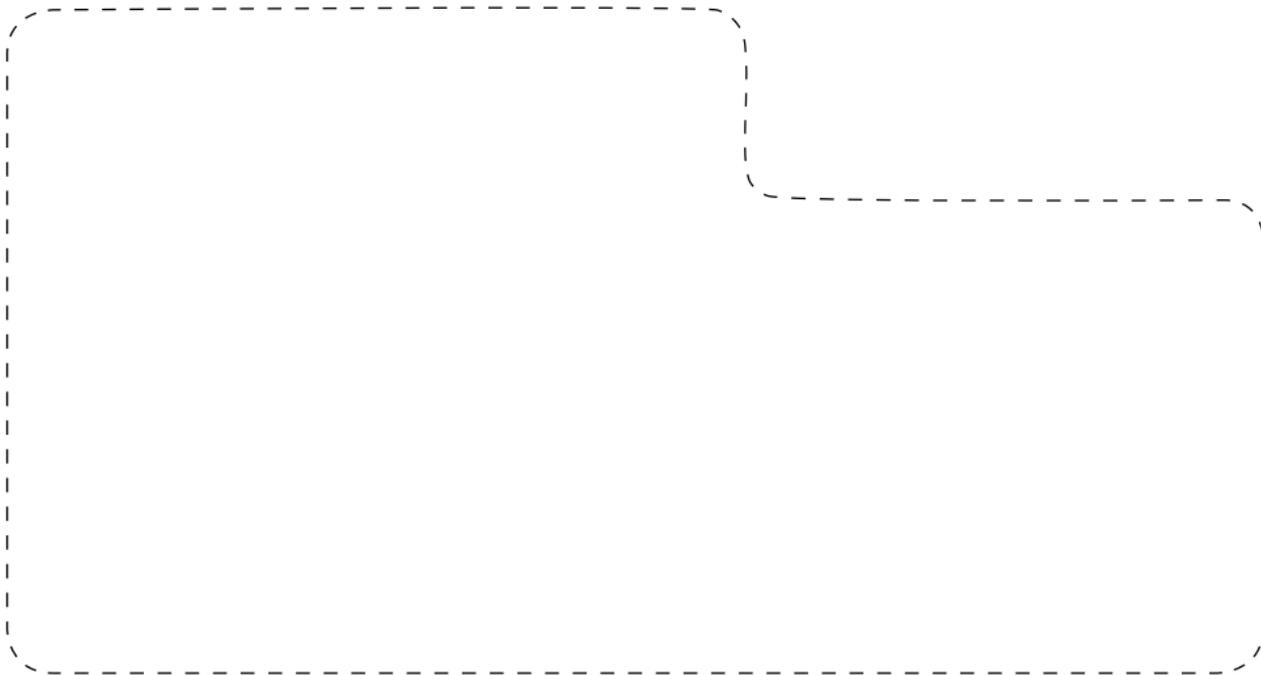




METROPOLITAN
UTILITIES DISTRICT

HomeServe®

PRSRT STD
U.S. POSTAGE
PAID
MAILED FROM
ZIP CODE 19612
PERMIT NO. 5003



<<MatchbackID>> .375" .25"	<<Mailcode>>->.25"
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<<Customer_No>>

Signature (required)

I authorize HomeServe to use account information from the enclosed check to make electronic fund transfers to automatically initiate debits to my bank account at the frequency and in the amounts specified in the Payment Schedule, plus any applicable taxes, in connection with my payments for Exterior Water Service Line Coverage. I understand the enclosed check itself will not be deposited but rather used for account information. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be *automatically renewed annually* on the same payment terms I selected at the then-current renewal price, plus any applicable taxes. I have the option to cancel this contract at any time without additional cost to me by calling 1-833-805-6754. I confirm that I am the homeowner and have read the information in this package, understand there are limitations and exclusions, and meet the eligibility requirements for this coverage.

- Payment Schedule: (see back of letter)
- \$53.88 per year
 - \$13.47 per quarter
 - \$4.49 per month

E-Z PAY

E-mail: _____ Phone: _____

By providing my e-mail address, I request that I be e-mailed my current and future agreements and any related documents, and I acknowledge that I can access these documents. I can change my preferences or request paper copies online or by calling HomeServe. The phone number and e-mail address provided below are good ways to reach me.

<<Sample A. Sample>>
 <<Serv_Address1_XXXXXX>>
 <<Serv_Address2_XXXXXX>>
 <<Serv_City, ST Zip>>

PLEASE REPLY BY

<<x/x/xxxx>>

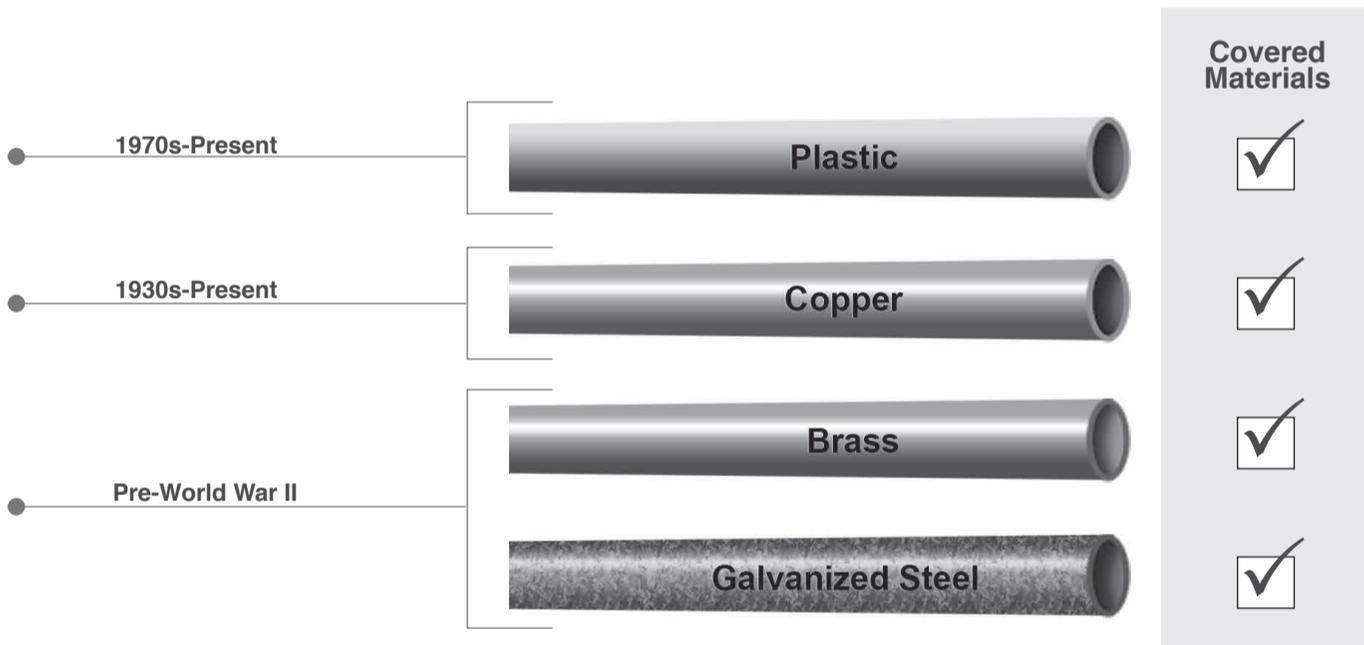
Please correct name and address information below, if necessary, before submitting.

<<2106SZJLK221ANFZ-xxxx>>	<h2 style="margin: 0;">Acceptance Form</h2>
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(WASTE - SLIT/NEST)

COMMONLY USED PIPE MATERIALS

Below are common water service line materials. The material your line is made of depends on when it was installed. Breakdowns can happen regardless of the material, and many factors, including aging, corrosion and ground shifting, contribute to water line breakdowns.



Please Complete and Return the Enclosed Form.
 VISIT: www.PlansMUDomaha.com | PHONE: 1-833-805-6754

Important Coverage Information: Eligibility: An owner of both a residential single structure permanently secured to the ground and the land it is located on may be eligible for coverage. You are not eligible if your property is used for commercial purposes; you know of any current problems with your exterior water service line before enrollment; or your entire exterior water service line is shared with a 3rd party or covered by a homeowners' association or the like. In IA, properties with more than 4 dwelling units are not eligible. Benefit Details: Coverage provides, up to the applicable benefit limit, to repair or replace an exterior water service line for which you have sole responsibility, from your utility's responsibility or external wall of your well casing to the water meter or main shut-off valve inside your home that is damaged due to normal wear and tear, not accident or negligence. Not covered: Branch lines, frozen lines, and damage from accidents, negligence or otherwise caused by you, others or unusual circumstances. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. Making a Service Call: Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period. Cancellation: Cancel any time by calling HomeServe at 1-833-805-6754. If you cancel within 30 days of your start date, you will get a full refund (less claims paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less claims paid, where applicable). Renewal: The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms. See full Terms and Conditions with complete coverage and exclusion details prior to enrolling by calling 1-833-805-6754 or going to www.PlansMUDomaha.com. HomeServe is an independent company, separate from Metropolitan Utilities District. If you would prefer not to receive solicitations from HomeServe, please call 1-833-805-6754.

Water service line disruptions: Here's How They May Affect Homeowners

Replace water service line
(26–100 ft.) **\$2,661**
PLAN MEMBERS: NO CHARGE[‡]

Locate, excavate and repair leak
\$490
PLAN MEMBERS: NO CHARGE[‡]

[‡]National average repair costs as of June 2020. No charge for covered repairs up to your service call benefit amount. Exclusions apply. See details in accompanying letter.

One of the most common misconceptions regarding water infrastructure is that the utility or the government will take care of the problem if there is a leak on private property, but the homeowner is primarily responsible for the service line that brings fresh water to their home. The bottom line is that homeowners should take steps today to prepare themselves and protect their finances from the costs and damages of water-line related home emergencies.

Homeowners are largely unaware that a leak on their own property is likely their responsibility to fix, often at significant cost. 61% of Americans are unaware that they are responsible for the line that runs from the street to their home.¹

Many may mistakenly assume that the damage is covered by their homeowners insurance policy. Most basic homeowners insurance policies do NOT cover water line breaks due to normal wear and tear on a homeowner's property.

The price tag for replacing a water service line averages \$2,600.² Homeowners can take steps today to prepare themselves and protect their water service lines and finances from the costs and damages of water-line related home emergencies.

¹Ipsos Public Affairs, 2012.

²Estimate based on national average repair costs, June 2020.